

Cluster Area CIII: Family Centered Services (CF)

Question: Do family supports, services and resources increase the family's capacity to enhance outcomes for infants and toddlers and their families?

State Goal: (for reporting period July 1, 2002 through June 30, 2003)

- The percentage of families reporting that services provided by First Steps and other providers increased their ability to meet their children's needs will increase.

Performance Indicators: (for reporting period July 1, 2002 through June 30, 2003)

- The percentage of families reporting that services provided by First Steps and other providers increased their ability to meet their children's needs will increase.

From OSEP letter on the Self-Assessment dated 03/2003:

OSEP could not determine from the self-assessment whether IFSPs include:

1. With the family concurrence, a statement of the family's resources, priorities and concerns, related to enhancing the development of the child;
2. A statement of the major outcomes expected to be achieved with the child and the family;
3. Early intervention services to meet the unique needs of the family, as required by 34 CFR §303.344(b), (c), and (d) (1).

1. Baseline/Trend Data and Analysis (for reporting period July 1, 2002 through June 30, 2003)

All of the items mentioned in OSEP's letter on the Self-Assessment are included in the revised monitoring. A standard IFSP form has been developed and is being utilized by all SPOEs and service coordinators. Initial Phase I monitoring during 2002-03 did not find this to be a concern. At this time, no other data is available for analysis.

The new RFP for Phase 1 SPOEs makes a change from "service coordination" to "family service coordination." This change is intended to reinforce the program's philosophy which is centered on increasing the family's capacity to enhance outcomes for the child and family.

Targets: (for reporting period July 1, 2002 through June 30, 2003)

- Monitor all Phase 1 SPOEs for the above items.
- Develop follow-up survey to assess the family's capacity to enhance outcomes.

3. Explanation of Progress or Slippage: (for reporting period July 1, 2002 through June 30, 2003)

The family survey was not completed or implemented in 2002-03. The survey is currently being finalized and will be implemented with the Family Module of webSPOE. The Family Module includes information for families, interim and exit surveys and an avenue for making complaints about service providers. Survey information, together with detailed child and IFSP data from webSPOE will provide much information for analysis. Business rules associated with the webSPOE software will ensure that all family needs are identified, that all appropriate services are provided and will encourage services that are family-centered rather than direct service to the child only.

Due to the full implementation towards the end of the reporting year (July 1, 2002 through June 30, 2003), data provided under "Baseline/Trend Data and Analysis" will be considered baseline. The focus for the majority of 2002-03 was to reach full implementation for the redesigned First Steps program.

4. Projected Targets:

- Monitoring of infants' and toddlers' files will confirm that all responsible agencies in the Part C system are using the mandated form and completing all required components of the form.
- Develop and implement follow-up survey to assess the family's capacity to enhance outcomes.
- Additional projected targets are in the Future Activities tables.

5. & 6. Future Activities to Achieve Projected Targets/Results and Projected Timelines and Resources:

See also GS.1

New Cluster/ Probe	IP Key	Activity Key	Activity Groups (5)	Future Activities to Achieve Projected Targets (5)	Projected Targets/ Evidence of Change (4)	Projected Timelines (6)	Resources (6)
CF CE.I CE.III CE.V	4.8		Finalize follow-up survey	Develop questions	Survey developed	2003-04	EP, Data, Comp
CF CE.I	4.8	4.8.1	Finalize follow-up survey	Determine process for distribution	Surveys distributed	2003-04	EP, Data, Comp
CF CE.I		4.8.2	Finalize follow-up survey	Analyze survey results	Results analyzed	2003-04	EP, Data, Comp